Report an Incident

The network protocol analyzer show that port 53 isn’t reachable, 53 port is used to reach DNS server using UDP protocol .this indicate that perhaps there is a DDoS attack on DNS server or misconfigurations in network access.

The incident occurred earlier this morning when clients reported that they could not reach website for our company . The network security team responded and began running tests with the network protocol analyzer tool tcpdump. The resulting logs revealed that port 53, which is used for DNS Traffic. We are continuing to investigate the root cause of the issue to determine how we can restore access to the secure web portal. Our next steps include checking the firewall configuration to see if port 53 is blocked and contacting the system administrator for the DNS server to have them check the system for signs of an attack. The network security team suspects this person might have launched an attack to crash the background check website.